

INSource UpDate

November 2014



Taming the Dragon...

A Case Study in Large System Change

Is conflict between clinicians and health system managers hard-wired, or does collaboration on system improvement merely require the right approach?

This two-part series, presented by InSource managing director Dr. Allan Best, and InSource

senior associates Dr. Carol Herbert and Alex Berland, will report on the results of a recent case study of the [BC Clinical Care Management \(CCM\) Initiative](#) undertaken by InSource in consultation with the BC Patient Safety and Quality Council and the Michael Smith Foundation for Health Research.

The **December 1** session will focus on the results of InSource's study of the CCM initiative and the improvement strategies for future CCM initiatives derived from the study.

The second session, on **December 8**, will examine how to manage large system change on a foundation of relevant knowledge. Six broad guidelines and supporting strategies for achieving sustainable health system change will be summarized.

Both sessions are scheduled for 12:00 pm to 1:00 pm at the [Centre for Clinical Epidemiology & Evaluation \(C2E2\)](#), in room 700 of the VGH Research Pavilion, 828 West 10th Avenue, Vancouver.

InSource is expanding! We've expanded the InSource team with the addition of three new associates - all experienced health system researchers who have worked extensively with InSource on a variety of projects.



Dr. **Jessie Saul** is a US-based consultant who specializes in using research and evaluation results to improve health care practice and policy.

Bill Callery has experience as a leader of multi-organization teams and managing complex public health interventions and knowledge exchange initiatives.



Brittany Barker is a PhD candidate and researcher with expertise in urban health issues.

More information about our new associates and the rest of the InSource team can be found on our [website \(www.in-source.ca\)](http://www.in-source.ca).

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InSource Research Group
982 Thermal Drive
Coquitlam, BC V3J 6S1
Canada

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