

November 2014



Taming the Dragon...

A Case Study in Large System

Change Is conflict between clinicians and health system managers hard-wired, or does collaboration on system improvement merely require the right approach?

This two-part series, presented by InSource managing director Dr. Allan Best, and InSource

senior associates Dr. Carol Herbert and Alex Berland, will report on the results of a recent case study of the <u>BC Clinical Care Management (CCM) Initiative</u> undertaken by InSource in consultation with the BC Patient Safety and Quality Council and the Michael Smith Foundation for Health Research.

The **December 1** session will focus on the results of InSource's study of the CCM initiative and the improvement strategies for future CCM initiatives derived from the study.

The second session, on **December 8**, will examine how to manage large system change on a foundation of relevant knowledge. Six broad guidelines and supporting strategies for achieving sustainable health system change will be summarized.

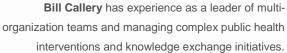
Both sessions are scheduled for 12:00 pm to 1:00 pm at the <u>Centre for Clinical</u>
<u>Epidemiology & Evaluation</u> (C2E2), in room 700 of the VGH Research Pavilion, 828 West
10th Avenue, Vancouver.

InSource is expanding! We've expanded the InSource team with the

addition of three new associates - all experienced health system researchers who have worked extensively with InSource on a variety of projects.



Dr. Jessie Saul is a US-based consultant who specializes in using research and evaluation results to improve health care practice and policy.







Brittany Barker is a PhD candidate and researcher with expertise in urban health issues.

More information about our new associates and the rest of the InSource team can be found on our website (www.in-source.ca).

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