



Research expertise for health system solutions

June, 2014

What's New @ InSource?

InSource is growing! We're reaching out to past clients and colleagues to let you know about some changes to our group and about some of the more interesting projects we've been involved with.

Senior Associates

We're proud to announce we've recently added three very respected and experienced health system leaders as members of our expanded team.

Our new senior associates are: **Alex Berland**, former VP of Vancouver General Hospital; **Dr. Carol Herbert**, former dean of the Schulich School of Medicine & Dentistry at the University of Western Ontario; and **Dr. John Millar**, clinical professor emeritus at the UBC School for Population and Public Health.

More information about our senior associates and other members of the InSource team can be found on our [website](http://www.in-source.ca) (www.in-source.ca).

Recent Projects

BC's Clinical Care Management Initiative:

A Case Study for Health System Transformation (2014)

This six-month project used the BC Ministry of Health's [Clinical Care Management](#) (CCM) initiative as a case study for better understanding the requirements for achieving large-scale change within BC's health system.

Bringing a complex adaptive systems perspective to the project, we used key informant interviews and focus groups to identify specific factors that help or inhibit the system-wide implementation of clinical care guidelines.

The project resulted in two sets of recommendations: a series of guidelines and strategies for large-scale transformation within BC's health system; and a set of strategies focused on improving the success of future CCM initiatives.

Knowledge and Action for System Transformation – KAST

CIHR funded this realist review of the role of government policy in coordinating large system transformation. The review was designed to support the Saskatchewan Ministry of Health in implementing a significant transformation of the provincial health system. In addition to conducting the realist review, InSource engaged a panel of international experts to advise on specific issues related to the project. [Click here](#) to download the final report for the KAST project, and [here](#) to obtain a 2012 Milbank Quarterly paper about KAST.

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